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## **Knowledge Services**

### **A Strategic Framework for the 21<sup>st</sup> Century Organization**

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Knowledge Services, as defined in the book's Preface, is: "...an approach to the management of intellectual capital that converges information management (including technology management), knowledge management, and strategic learning into a single enterprise-wide discipline. Knowledge services ensures the highest levels of knowledge sharing within the organization in which it is practiced, and leadership in knowledge sharing is the responsibility of the knowledge strategist. This book is written to provide guidance for the knowledge strategist and to serve as a reference for that management employee."

The book is designed to enable any business, organization, or community to benefit from applying management, leadership, and knowledge services principles to managing the organization's intellectual capital.

The goal of **Knowledge Services** is to offer a practical strategic framework applicable for any environment — for-profit, non-profit, or not-for profit — and to position the person with responsibility for knowledge services for a recognized and authoritative role as the parent organization's knowledge strategist.

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